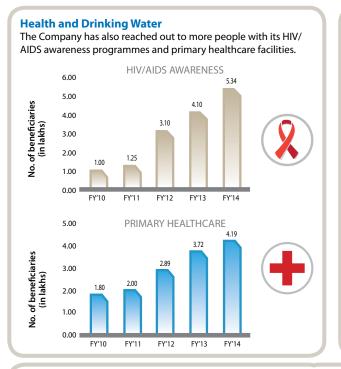
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PERFORMANCE

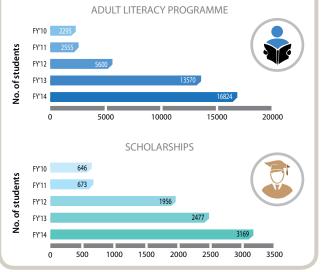
TOWARDS AN ALL-ROUND PERFORMANCE

Tata Steel recognises that financial performance is no longer the only benchmark of a company's performance. The Company is geared to create long-term value for its stakeholders through improvement of operational quality, delivery, customer satisfaction, innovation and CSR. Here are some of the Company's non-financial performance indicators.



Education

In the adult literacy programme in India, more than 16,000 adults were made functionally literate while nearly 10,000 middle and high school students in areas of operation benefitted from preparatory coaching classes on English, Maths and Science.

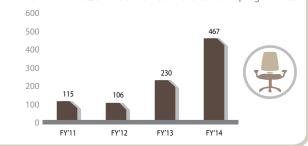


Affirmative Action

The Company has enabled education, employability and encouraged entrepreneurship through affirmative action. EMPLOYMENT: No. of SC/STs (Permanent Employees) in Tata Steel EMPLOYABILITY: SC/ST Youth trained in exclusive AA programmes



ENTREPRENEURSHIP: Business in ₹ (crores) of vendors with 50% SC/ST ownership 20 15 12,25 12,29 15 5 6,53 5 6,53 5 12,29 1



Safety

The Company Management is committed to ensuring the safety of its employees, plant and community at all its operational areas.

